



Sun Valley General Improvement District
5000 Sun Valley Boulevard
Sun Valley, NV 89433-8229
Phone: (775) 673-2220
Fax: (775) 673-1835

New Business Hours

Starting on Monday, January 6, 2025 the District's regular business hours will be Monday through Thursday from 7:00 a.m. to 5:30 p.m. with no office hours on Fridays.

Please note 24/7 emergencies will continue to be responded to by the District's On-Call Service Technician.

Customers are invited to use the following 24/7 options available:

1. 24/7 payments can be made on the website (\$3 service fee applies) or by phone (775) 200-0127, or (775) 673-2220 Option 2 (\$4.25 service fee applies). These payment options post to customer accounts immediately.
2. 24/7 check or money order payments can be made using the drive-up drop box in the District's parking lot. These payments will be posted to customer account on the morning of each regular business day.
3. 24/7 form submittals (application for service, disconnect request, or change request) on the website. These forms will be processed each regular business day.

We welcome your input and feedback on the new business hours of operation, as well as your suggestions on how we may better serve you. Please send your email to contact@svgid.com or by submitting your comment on the back of your payment coupon, or completing a Customer Comment Form in the District lobby.

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DISTRICT